

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601**Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)**

Ref: GRF/Burla/Div/DED/ (Final Order)/ 198(4)

Date: 30.03.26

Present:

Sri Ranjan Kumar Naik, President

Sri S.K Dora (Co-opted Member)

Sri S.Tripathy Member(Finance)

1	Case No.	BRL/142/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Gadadhar Mahakul At/Po-Bamparda, Ps-Barkote, Dist-Deogarh.	4141-1113-0280		
3	Respondent/s	S.D.O(Elect),Deogarh,TPWODL,		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	10.03.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance), Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	10.03.2026			
9	Date of Order	30.03.26			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

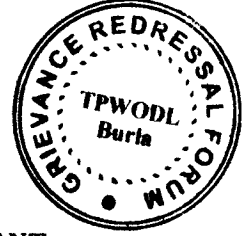
President

Place of Camp: ESO Office, Barkote

Appeared

For the Complainant- Gadadhar Mahakul

For the Respondent - SDO(Electrical),Deogarh, TPWODL.



GRF Case No- BRL/142/2026

Gadadhar Mahakul

At/Po-Bamparda,

Ps-Barkote,

Dist-Deogarh.

Consumer No-4141-1113-0280

COMPLAINANT

VRS

SDO(Electrical), Deogarh, TPWODL.

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

S.K Dora

(Co-Opted Member)

Co-opted Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

S. Tripathy

Member (Finance)

Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

Ranjan Kumar Naik

(President)

President

**Grievance Redressal Forum
TPWODL, Burla - 768017**

Copy to: -

1. Gadadhar Mahakul, At/Po-Bamparda,Ps-Barkote,Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/142/2026)

CHP No Scope
already reviewed

GRIEVANCE REDRESSAL FORUM, BURLA
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017
E-mail :grf.burla@tpwesternodisha.com

Complaint No.: 05
ଅଭିଯୋଗକ୍ରମିକସଂଖ୍ୟା:

Consumer No.: 4141-1113-0280
ଗ୍ରାହକସଂଖ୍ୟା

GRIEVANCE REDRESSAL FORUM
Received

No.....
Dt.....
TPWODL, Burla

1. Name, detail address, telephone number, E-mail address of the complainant.
ଅଭିଯୋଗକାରୀଙ୍କ ନାମ, ଡାକଠିକଣା, ଟେଲିଫୋନ ନମ୍ବର, ଇ-ମେଲିକଣା
Gradadhar Mahakul
AT- Bampurda, PO- Bampurda
PS- Barpote, Dist- Deogarh
2. Name of the local Office, designation of the Officer and address of the office against whose action/inaction the complaint is being filed.
ଅଭିଯୋଗସହିତ ଉପରୋକ୍ତ ବିଦ୍ୟୁତ୍ ଅଧିକାରୀଙ୍କ ବିବରଣୀ, ସ୍ଥାନୀୟ କାର୍ଯ୍ୟାଳୟର ଠିକଣା
S. D. O. TPWODL Deogarh
3. Date of filing complaint in the office of the Electrical Section Officer/Sub-Divisional Officer/Executive Engineer. (Documentary evidence to be enclosed).
ଇଲେକ୍ଟ୍ରିକାଲ୍ ସେକ୍ସନ୍ ଅଫିସର / ସବ୍-ଡିଭିଜନାଲ ଅଫିସର / କାର୍ଯ୍ୟନିର୍ବାହୀ ଯନ୍ତ୍ରୀଙ୍କ କାର୍ଯ୍ୟାଳୟରେ ଅଭିଯୋଗ ଦାଖଲ କରିବାର ତାରିଖ ଏବଂ ଅଭିଯୋଗ ବିବରଣୀ (ଏହି ବିଷୟରେ ଅଭିଯୋଗ ଏବଂ ଅନ୍ୟାନ୍ୟ ଦଲିଲଗୁଡ଼ିକୁ ସଂଲଗ୍ନ କରନ୍ତୁ)
4. Complaint Number allotted/acknowledgement given by the concerned officer.
ଯଦି ସଂପୃକ୍ତ ଅଧିକାରୀ ଅଭିଯୋଗକ୍ରମିକ ନମ୍ବର ଦେଇଛନ୍ତି, ତାହା ଉଲ୍ଲେଖ କରନ୍ତୁ
5. Facts of the complaint/grievance. Please enclose copies of the latest complaint/representation to the concerned officer of WESCO/TPWODL if available and response or outcome of that complaint.
ଅଭିଯୋଗର ତଥ୍ୟ ଏବଂ ବିବରଣୀ (ଯଦି ପୂର୍ବରୁ ଦାଖଲ ହୋଇଥିବା କାର୍ଯ୍ୟକ୍ରମ ପତ୍ର ଉପଲବ୍ଧ ଅଛି, ଏହାକୁ ସଂଲଗ୍ନ କରନ୍ତୁ)

Complaint sheet attached.

6. Relief sought:-
ଚାହୁଁଥିବା ପ୍ରତିକାର
7. Any Interim relief sought pending final decision on the matter.
ଯଦି ମାମଲାରେ ଅନ୍ତିମ ନିଷ୍ପତ୍ତି ପୂର୍ବରୁ କୌଣସି ମଧ୍ୟବର୍ତ୍ତୀ ପ୍ରତିକାର ଚାହୁଁଛନ୍ତି, ତାହା ଉଲ୍ଲେଖ କରନ୍ତୁ
8. If the subject matter of this complaint is pending adjudication in any other judicial, quasi judicial or statutory forum or court. If so please give details:-
ଏହି ଅଭିଯୋଗ ଅନ୍ୟ କୌଣସି ଆଦାଲତ କିମ୍ବା ନ୍ୟାୟିକ ଫୋରମରେ ବିଚାର ଅଧୀନରେ ଅଛି କି? ଯଦି ଅଛି, ତେବେ ସେ ବିଷୟରେ ସବିଶେଷ ବିବରଣୀ

Place: - Barpote
ସ୍ଥାନ
Date: - 10-03-2026
ତାରିଖ

Gradadhar Mahakul

Signature of the Applicant
ଆବେଦନକାରୀଙ୍କ ଦସ୍ତଖତ